

Tax-free Procedure

Persons eligible for tax refund▶Limited to the person making the purchase (agents or proxies cannot apply)

Those who have made a purchase at this store and do not reside in Japan (agents or proxies cannot apply)

Japanese citizens residing in foreign countries

Important

●You are required to take your purchased goods out of Japan. If you won't, you will be charged the consumption tax. If you have a Japanese address or reside within Japan (including exchange students and technical intern trainees), your place of work is in Japan (including part-time jobs and daily employment), or if you have a work permit for Japan, you cannot purchase tax-free goods. In all cases, only the person purchasing the goods can apply for a tax refund. For example, a proxy cannot collectively apply for tax exemption for multiple people, even among family members.

※Customers of foreign nationality who do not have residence status in Japan and have been staying in Japan for a period of less than 6 months.※Date of re-entry to Japan does not apply.※Tax refund may not be available, depending on your status of residence (Ex: study abroad status, etc.).※Travelers from other countries (with a "temporary visitor" residency status) who have not received the "Permission To Engage In an Activity Other Than Those Permitted By the Status Of Residence Previously Granted."

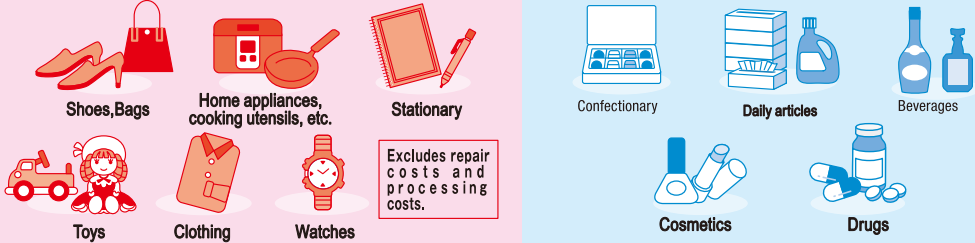
※Japanese citizens currently residing in other countries need to present proof of residence abroad (visa, a photo ID, etc.).※Persons with Japanese citizenship who have left the country to live overseas for 2 years or more and are now temporarily staying for a period of less than 6 months. Both proof of entry into Japan issued less than 6 months after arriving and one of the following are required (electronic visas are not acceptable).-A passport with a valid work visa for another country, Photo ID card issued in country of residence (outside Japan, Ex: a valid Green Card, Alien Registration Card, or driver's license, etc.).

Tax-free Eligible Items

General goods

Tax-free goods are for personal use and must be taken out of Japan. Purchased goods must be taken out of Japan less than 6 months after your entry date into the country.

Consumables



※Some goods may not be available at certain stores. ※Certain goods are not eligible for a tax refund at certain stores.

Purchase conditions for tax-free procedure

The minimum purchase amount is 5,000 yen (excluding tax) in total at the same store per day.

The minimum purchase amount is 5,000 yen (excluding tax) and the maximum is 500,000 yen in total at the same store per day.

Important

Purchased goods must be taken out of Japan less than 6 months after your entry date into Japan. Purchased goods cannot be used in Japan.

Purchased goods must be taken out of Japan less than 6 months after your entry date into Japan. Purchased goods cannot be used in Japan. Special packaging required. Don't open the package.

General items and consumable items

Purchase conditions for tax-free

Minimum purchase of 5,000 yen (excluding tax) and maximum of 500,000 yen (excluding tax) in total at the same store in a day.

Important

Purchased goods must be taken out of Japan less than 6 months after your entry date into Japan. Purchased goods cannot be used in Japan. Special packaging required.

Goods not eligible for tax refund

●Products not purchased at Ito-Yokado. ●Tax-free articles (gift certificates) etc. ●Goods you plan to use while you are in Japan. ●Frozen foods. ●Refrigerated foods. ●Goods that are clearly being purchased for commercial-use or for resale. ●Products with a relatively short expiration date that will go bad quickly after expiring. (e.g. ice cream, sashimi, fish, meat, fruit, boxed lunches, fresh cakes, etc.) ●Other items designated by Ito-Yokado.

Important

●We cannot accept responsibility for problems arising from consumption of goods that are past their expiration date or for goods that were not properly stored when taken out of Japan. ●We limit the number of items that can be sold or that are eligible for a tax refund for some products. ●For tobacco and alcohol sales, if we cannot confirm that a customer is 20 years old or more, we will not be able to sell or provide a tax refund. ●Once your purchase of tax-free goods is completed, no refunds or exchanges will be given. ●Proof of your entry date into Japan (for Japanese citizens temporarily returning, their return date) is required. Therefore, you will not be able to apply for a tax refund if you entered Japan through an automated immigration gate and did not receive a passport stamp. Proof of your entry date into Japan is required. In the case of Japanese citizens temporarily returning to Japan, their return date. ●The name on the credit card, e-money etc. and passport must be the same. ●Only the name of the person actually making the purchase can be used in the tax-free procedure. Also, if the signature of the person making the purchase is not on the back of their credit card or UnionPay card, it cannot be used. ●Tax exemption may be refused, depending on the frequency of tax-exemptions received. ●Some countries have import restrictions in place on certain goods (meat, fruit, animals/animal products covered by the CITES treaty, and other items). ●Please be aware that you are responsible for checking the restrictions of your destination before purchase. ●Certain items may not be carried on board an airplane. When leaving the country, please confirm with customs authorities before checking in for your flight. ●Japanese citizens currently residing in other countries need to present proof of residence abroad (visa, a photo ID, etc.).

Return & Exchange of Tax-free Goods

As a general rule, purchased goods cannot be returned or exchanged unless defective.

Food, cosmetics and some other goods are not returnable for hygienic/safety reasons. Only the person who applied for the tax refund can return or exchange defective goods. You will need the product, receipt, your credit card or UnionPay card, (if used for purchase), and passport when returning or exchanging defective goods. ※You cannot return tax-free goods from overseas after leaving Japan.

Tax-free Procedures

1 The person making the purchase should come to the tax-free counter on the day of purchase during the counter's business hours.



2 To claim tax exemption, you must present:

- Goods purchased
- Purchaser's passport (with a valid entry stamp)※1
- Purchase receipt (Sales Acknowledgment Slips (Ryoshusho) are not acceptable)※2
- Credit card/UnionPay card (when credit cards or other cards are used)

※1 An entry stamp is required (re-entry date does not apply). Aircraft crew members must also show a crew landing permit.
※2 Sales Acknowledgment Slips (Ryoshusho) are not acceptable. Tax exemption will not be granted if receipt is not available or has been lost.



●The name on the credit card, e-money etc. and passport must be the same.

●Please present your credit card, UnionPay card, or the app screen if using e-money (Alipay, WeChat Pay, etc.).

●Proof of your entry date into Japan (for Japanese citizens temporarily returning, their return date) is required. Therefore, you will not be able to apply for a tax refund if you entered Japan through an automated immigration gate and did not receive a passport stamp.

●Japanese citizens currently residing in other countries need to present proof of residence abroad (visa, a photo ID, etc.).

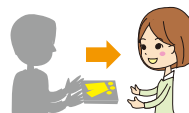
●Tax exemption may be refused, depending on the frequency of tax-exemptions received.

3 An explanation to the purchaser about tax-free sales will be made verbally or in writing. A written explanation can be given to the purchaser.

Notice to customers who purchase tax-free goods

- ①Tax-free goods are for export only, so please make sure to take your purchased items with you out of Japan.
- ②You must present your passport at Customs when leaving Japan.
- ③If you do not have your purchased tax-free goods when leaving Japan, you will be charged consumption tax equal to the amount exempted.
- ④If you became a resident of Japan after purchasing tax-free goods, you will have to pay the consumption tax to the Tax Office in charge of your domicile or residence. In this case, please present your passport to the Tax Office.

4 We will refund the amount of tax exemption.



5 Please present your passport to Customs and state that you received a tax refund when leaving Japan in order to match tax-free information with the tax-free goods.



※If you do not have your purchased tax-free goods when leaving Japan, you will be charged consumption tax equal to the amount exempted.

Please be aware that if you wish to take meats and other livestock products, seafood, vegetables, fruits, and other agricultural products outside Japan, you must submit these products for an export inspection at either Animal Quarantine Service or Plant Protection Station. If the above products are not submitted for export inspection in Japan, they will be confiscated at Immigration. Please be aware that some countries or regions forbid to bring in foodstuffs on a personal basis. Please check the regulations of your own country or whichever country you are going to visit after Japan. We cannot accept any liabilities for the cases you were not allowed to bring the items into another country or region.

輸出免税手続きをご希望のお客様へ

当店は、2020年12月3日より免税電子手続きを行っております。
免税手続きにおける資格条件に加え、下記注意事項をご確認ください。

- 免税購入した物品は、輸出するために購入されるものでなければなりません。また、入国日から6か月未満に国外へ持ち出す必要があります。
※入国後6か月以上滞在することがわかっている方が、入国後6か月未満で国外へ持ち出すことが確認できない場合、免税できません。
- 日本から出国する際には、空港（港）の税関で旅券等を提示しなければなりません。
- 免税購入した物品を本邦から出国する際に所持していなかった場合は、消費税が徴収されます。
- 免税物品を購入後、居住者となる場合には、住所または居所の所在地を所轄する税務署長から消費税が徴収されます。この場合、税務署長にパスポートなどを提示してください。
- 免税物品を出国前に譲渡した場合の罰則（1年以下の懲役又は50万円以下の罰金）があります。
- 日本に住所または居所を有する方（留学生、技能実習生等も含む）、日本にある事業所に勤務（アルバイト、日雇いも含む）している場合、または、勤務する資格をお持ちの場合はいずれも免税販売できません。
- 生活の用に供さないもの、事業用または販売用として購入が明らかであるものは免税対象外。

国税庁ホームページをご確認ください。

日本語

To customers who wish to use the tax-free service

Tax-free procedure is now done electronically at Ito-Yokado. (since 12/3/2020). In addition to the tax-free procedure's qualification requirements, please read the following.

- Items purchased that are exempt from taxation are purchased for export, and therefore must be taken out of Japan. Purchased products must be taken out of Japan less than 6 months after your entry date into Japan. If you know your stay in Japan will be more than 6 months from your date of entry, and you cannot confirm that you will take tax-free products out of the country within 6 months after your date of entry, you cannot use the tax-free service.
- You must present your passport to Customs when leaving Japan.
- You will be taxed if you do not have your purchased tax-free products when leaving Japan.
- If you become a resident of Japan after purchasing tax-free goods, you will have to pay the consumption tax to the Tax Office in charge of your domicile or residence. In this case, please present your passport to the Tax Office.
- You may be subject to penalty (Imprisonment up to 1 year or a fine up to maximum of 500,000yen) if you have transferred the tax-free goods prior to departure.
- People who have a Japanese domicile or residence (including foreign exchange students and technical interns), whose place of work is in Japan (including part-time jobs and daily employment), or who have a work permit for Japan cannot use the tax-free services.
- Products not intended for use in customers' personal lives or products purchased for business or commercial purposes are not eligible for the tax-free program.

Please check the National Tax Agency's homepage.

English

致希望办理退税手续的顾客

伊藤洋华堂,自2020年12月3日起施行退税手续电子化。
更多关于退税手续的适用条件,请确认下列注意事项。

- 退税商品, 指仅用于出口目的购买的商品。并且, 从入境日开始的6个月内, 必须将商品带出国。
※入境日本6个月以上, 或者无法确认入境未滿6个月的顾客, 无法享受退税服务。
- 从日本出境时, 必须向机场海关出示护照等证件。
- 从日本出境时, 如未携带购买的退税商品, 需要缴纳购入商品的消费税 (包含地方消费税)。
- 购买退税商品后, 成为日本居住者时, 住所所在地的税务署长有权向您征收消费税。
此时, 请向税务署长出示护照。
- 出境前将退税商品转赠他人时, 将受到处罚 (一年以下徒刑或者50万日元以下罚金)。
- 在日本有住所者 (包含留学生、技能实习生等), 被日本企业雇佣者 (包含临时雇佣), 或者从事工作者, 无法享受退税服务。
- 用于非个人生活、用于营业及销售为目的的商品无法享受退税服务。

请参照国税厅主页进行确认。

中国語 (繁体字)

致希望辦理退稅手續的顧客

伊藤洋華堂,自2020年12月3日起施行退稅手續電子化。
更多關於退稅手續的適用條件,請確認下列注意事項。

- 退稅商品, 指僅用於出口目的購買的商品。並且, 從入境日開始的6個月內, 必須將商品帶出國。
※入境日本6個月以上, 或者無法確認入境未滿6個月的顧客, 無法享受退稅服務。
- 從日本出境時, 必須向機場海關出示護照等證件。
- 從日本出境時, 如未攜帶購買的退稅商品, 需要繳納購入商品的消費稅 (包含地方消費稅)。
- 購買退稅商品後, 成為日本居住者時, 住所所在地的稅務署長有權向您徵收消費稅。
此時, 請向稅務署長出示護照。
- 出境前將退稅商品轉贈他人時, 將受到處罰 (一年以下徒刑或者50萬日元以下罰金)。
- 在日本有住所者 (包含留學生、技能實習生等), 被日本企業僱傭者 (包含臨時僱傭), 或者從事工作者, 無法享受退稅服務。
- 用於非個人生活、用於營業及銷售為目的的商品無法享受退稅服務。

請參照國稅廳主頁進行確認。

中國話 (繁體字)



Free-WiFi

SSID:Ito-Yokado_Tourist



SEVEN BANK
ATM



Strollers



Baby nursing
rooms



Wheel-
chairs



Lockers



Japan.
Tax-free
Shop



Ito Yokado